

**Notice of References Cited**

Application/Control No.

09/909,241

Applicant(s)/Patent Under  
Reexamination  
MANCISIDOR ET AL.

Examiner

Kelvin E Booker

Art Unit

2121

Page 1 of 2

**U.S. PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name               | Classification |
|---|---|--|-----------------|--------------------|----------------|
|   | A | US-6,243,754                                     | 06-2001         | Guerin et al.      | 709/227        |
|   | B | US-6,145,002                                     | 11-2000         | Srinivasan, Thiru  | 709/225        |
|   | C | US-5,784,539                                     | 07-1998         | Lenz, Frederick P. | 706/45         |
|   | D | US-2002/0036658                                  | 03-2002         | Carolan et al.     | 345/764        |
|   | E | US-2003/0191841                                  | 10-2003         | DeFerranti et al.  | 709/226        |
|   | F | US-2002/0052767                                  | 05-2002         | Yano, Keisuke      | 705/7          |
|   | G | US-2002/0107824                                  | 08-2002         | Ahmed, Sajid       | 706/46         |
|   | H | US-5,970,482                                     | 10-1999         | Pham et al.        | 706/16         |
|   | I | US-5,822,743                                     | 10-1998         | Gupta et al.       | 706/50         |
|   | J | US-  |                 |                    |                |
|   | K | US-  |                 |                    |                |
|   | L | US-  |                 |                    |                |
|   | M | US-  |                 |                    |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|--|-----------------|---------|------|----------------|
|   | N |  |                 |         |      |                |
|   | O |  |                 |         |      |                |
|   | P |  |                 |         |      |                |
|   | Q |  |                 |         |      |                |
|   | R |  |                 |         |      |                |
|   | S |  |                 |         |      |                |
|   | T |  |                 |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)  |
|---|---|--|
|   | U | Carchiolo et al., "An Agent Based Platform for a Service Provider", NEC Research Index Online, 1998, Retrieved for the Internet: <a href="http://citeseer.nj.nec.com/91085.html">http://citeseer.nj.nec.com/91085.html</a> . |
|   | V | Caswell et al., "Using Service Models for Management of Internet Services", IEEE Journal on Selected Areas in Communications, May 2000, Vol 18, Iss 5, pages 686-701.  |
|   | W | McKnight et al., "Pricing Internet Services: Proposed Improvements", Computer, March 2000, Vol 33, Iss 3, pages 108-109.   |
|   | X | Gibbens et al., "Internet Service Classes Under Competition", IEEE Journal on Selected Areas in Communications, December 2000, Vol 18, No 12.  |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

**Notice of References Cited**

Application/Control No.

09/909,241

Applicant(s)/Patent Under  
Reexamination  
MANCISIDOR ET AL.

Examiner

Kelvin E Booker

Art Unit

2121

Page 2 of 2

**U.S. PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Name | Classification |
|---|---|--|-----------------|------|----------------|
|   | A | US-  |                 |      |                |
|   | B | US-  |                 |      |                |
|   | C | US-  |                 |      |                |
|   | D | US-  |                 |      |                |
|   | E | US-  |                 |      |                |
|   | F | US-  |                 |      |                |
|   | G | US-  |                 |      |                |
|   | H | US-  |                 |      |                |
|   | I | US-  |                 |      |                |
|   | J | US-  |                 |      |                |
|   | K | US-  |                 |      |                |
|   | L | US-  |                 |      |                |
|   | M | US-  |                 |      |                |

**FOREIGN PATENT DOCUMENTS**

| * |   | Document Number<br>Country Code-Number-Kind Code | Date<br>MM-YYYY | Country | Name | Classification |
|---|---|--|-----------------|---------|------|----------------|
|   | N |  |                 |         |      |                |
|   | O |  |                 |         |      |                |
|   | P |  |                 |         |      |                |
|   | Q |  |                 |         |      |                |
|   | R |  |                 |         |      |                |
|   | S |  |                 |         |      |                |
|   | T |  |                 |         |      |                |

**NON-PATENT DOCUMENTS**

| * |   | Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)  |
|---|---|--|
|   | U | Semret et al., "Pricing, Provisioning and Peering: Dynamic Markets for Differentiated Internet Services and Implications for Network Interconnections", IEEE Journal on Selected Areas in Communications, December 2000, Vol 18, No 12, pages 2499-2513. |
|   | V | Bakos, Y., "The Emerging Role of Electronic Marketplaces on the Internet", Communications of the ACM, August 1998, Vol 41 No 8.  |
|   | W | Johnson et al., "Consulting Without Consultants: Expert Systems Applications in User Services", Proceedings of the 17 <sup>th</sup> annual ACM SIGUCCS conference on User Services, 1989, pages 335-342.   |
|   | X |  |

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.